

## **Neighbourhood Watch Report 2012**

We now have 110 households registered and receiving updates by e-mail, but I am always happy to hear from other residents if you would like to sign up to the scheme. You can join up to the scheme by emailing on me at <u>waldringfieldnw@yahoo.co.uk</u>

## Felixstowe Safer Neighbourhood Team

The contact details for this area are: Felixstowe Police Station 32 High Road West Felixstowe Suffolk IP11 9JE

Local non emergency telephone - 101 Email – <u>Felixstowe.snt@suffolk.pnn.police.uk</u>

This year crimes seem to have mainly refelected the economic downturn. There has been a spate of household oil thefts both in the village and the surrounding area and the Village Hall had some lead stolen from its roof in November 2011. This has now replaced with something other than metal to deter further problems. Police have warned everyone to be aware of metal theft and report anyone acting suspiciously around buildings and holes in the road. A length of BT cable was stolen from under the road in Rendlesham in early 2012 and homes were left without telephone and internet connection for many days following. Recently Electricity companies have been replacing the overhead copper power cables with aluminium to make them less appealing to thieves.

The Police continue to warn about walk in thefts to unlocked property, a house in Cliff Road was burgled in September 2011 during the night and whilst the property was occupied. Several items of electrical equipment were stolen. The burglers also attempted to gain entry at other houses around the village, but they were eventually spotted and descriptions of themselves and their getaway vehicle handed to the Police. This was the worst example this year, but theft from mainly unsecured vehicles continues to be an ongoing problem.

In October 2011 the Police came to a Liaison Meeting in the village hall to offer advice on security in the home, to worried parishioners. Those that attended found this very useful and went away with lots of ideas. Another such meeting is being held in Newbourne on Home and Garden Security on Wednesday 18th April at 7.30pm in the Newbourne Village Hall.

P.C.O. Paul Smith and P.C.S.O. Andy Hillman will be available following the presentation for a general question time. Refreshments will also be on offer!

For more info please contact Carrie Risdale.

E: carrieannrisdale@btinternet.com T: 736385

The Suffolk Police are continuing to encourage people to join Police Direct for prompt notification of any local problems and started their own Facebook group.

The village website now has a Neighbourhood Watch section and the address is: http://waldringfield.onesuffolk.net/about-us/neighbourhood-watch/

## **New Non Emergency Telephone Number**

Suffolk Constabulary has introduced a new telephone number for people who want to talk to the police about non-urgent issues.

Instead of ringing the current switchboard number of 01473 613500, people should dial 101.

The introduction of 101 in Suffolk is part of a nationwide initiative which will see all forces adopting the number by the end of the year.

It is designed to offer one easy way to contact your local police force to report non-emergency crimes, disorder or anti-social behaviour or to speak to your local police officers.

Assistant Chief Constable Paul Marshall said: Everyone knows to ring 999 in an emergency but research shows that only half of the public know how to contact their local police if they want to talk to them about less urgent issues.

The introduction of an easy-to-remember, three-digit number should help address this.

By the end of the year, people will be able to use 101 to contact their local police force's nonemergency service, wherever they are in England and Wales.

It is also hoped that the introduction of 101 will help divert more non-urgent calls away from the 999 system, freeing up call handlers to deal with genuine emergencies.

The new number should be used to report issues which don't require an emergency response. For example, people should ring 101 if:

- their vehicle has been stolen;
- their property has been damaged;
- they suspect drug use or dealing;
- if they want to give the police information about crime in their area;
- if they would like to speak to a local police officer.

101 will be available 24 hours a day, 7 days a week. When calling 101, the system determines the caller's location and connects them to the police force covering that area.

A recorded message announces which police force the caller is being connected to and gives them a choice if they are on a boundary between two or more forces.

Police call handlers in the local force contact centre will then answer the call and respond appropriately.

There is also an option of speaking to an operator, if the caller wishes to contact another force.

Calls from landlines and mobile networks cost 15 pence per call, no matter what time of day or the duration of the call.

People who are deaf, hard of hearing or speech impaired can textphone 18001 101.

The new 101 service is not for emergencies. In an emergency, people should always ring 999 for immediate police assistance. An emergency is where:

life is in danger

- a serious offence is in progress
- a suspect is at a scene
- an alleged offender is identified at any location
- there is an imminent likelihood of violence/damage to a person's property
- there is a serious road traffic collision

Alyson Videlo