



Annual Report 2016

This year has been relatively quiet from a Neighbourhood Watch point of view which is a good thing. The main focus of notifications this year seems to have been advice on how not to fall victim to fraud and internet crime. There have also been some problems with theft from boats and beach huts and some petty theft from the village. In January there was a mini digger stolen from the boatyard which as far as I know, has not yet been recovered. This may have been stolen to order and in daylight hours. As there have been flood defence works going on for some time along the quay, this would have made it easier for the theft to have blended in with all going on around.

There are links with more advice on the Neighbourhood Watch page of the village website.
<http://waldringfield.onesuffolk.net/our-village/neighbourhood-watch/#scam>

To sign up for Waldringfield Neighbourhood Watch notifications please email waldringfieldnw@yahoo.co.uk stating your name and address.

Who are Action Fraud?

Action Fraud is the UK's national reporting centre for fraud and internet crime where you should report fraud if you have been scammed, defrauded or experienced cyber crime.

We provide a central point of contact for information about fraud and financially motivated internet crime. People are scammed, ripped off or conned everyday and we want this to stop.

The service is run by the City of London Police working alongside the National Fraud Intelligence Bureau who are responsible for assessment of the reports and to ensure that your fraud reports reach the right place. The City of London Police is the national policing lead for economic crime.

Report fraud and internet crime

You can report fraud or internet crime using our online reporting service any time of the day or night; the service enables you to both report a fraud and find help and support. We also provide help and advice over the phone through the Action Fraud contact centre. You can talk to our fraud and internet crime specialists by calling 0300 123 2040.

Visit www.actionfraud.police.uk for more information.

Pension Scams

Pensions are changing. From April 2015, pension scheme members can access their pension savings in new ways. Pension scammers will try to lure members with promises of one-off investments, pension loans or upfront cash. Most of these are bogus.

Pension scam models are also changing. Many scammers are directing members to transfer into single member occupational schemes in an attempt to escape scrutiny.

The Government Pensions Regulator provides facts about pensions scams, and advice on how to 'Scamproof your Savings'. To find out more please go to their website
<http://www.thepensionsregulator.gov.uk/pension-scams.aspx>

Protect Yourself from Bogus Websites

Fraudsters are setting up high specification websites advertising various electrical goods and domestic appliances. These goods are below market value and do not exist. The website will state you can pay via card; however when the purchaser goes to pay, this option is not

available and the payment must be made via bank transfer.

The fraudster entices the purchaser and reassures them it is a legitimate purchase by using the widely recognised Trusted Shop Trustmark. They then use the Trustmark fraudulently and provide a link on the bogus electrical website to another bogus website (which purports to be Trusted Shops). This website shows a fake certificate purporting to be from Trusted Shops and provides thousands of reviews for the bogus electrical website. These reviews are all fraudulent. The website has not been certified by Trusted Shops and therefore the purchaser is not covered by the Trusted Shop money-back guarantee.

Protect yourself:

- Check the authenticity of the website before making any purchases. Conduct a 'Whois' search on the website which will identify when the website has been created- Be wary of newly formed domains. You can conduct this search using the following website – <https://who.is/>
- Conduct online research in relation to the website, company name and the business address provided to identify any poor feedback or possible irregularities.
- Check the Trusted Shops Facebook page where warnings about websites using their Trustmark are published. If you are in doubt about the legitimacy of a Trustmark then you can contact Trusted Shops on 0203 364 5906 or by email service@trustedshops.co.uk. They will confirm whether they have certified that website.
- Payments made via bank transfer are not protected should you not receive the item. Therefore always try to make the payment via PayPal or a credit card where you have some payment cover should you not receive your product.
- If the item advertised seems too good to be true, then it probably is.

Newsletters and local crime information

The way in which Suffolk Constabulary communicates with Neighbourhood Watch schemes will, over the next month, change. The newsletters produced by Community Watch Liaison Officers and the Police Community Safety Unit will cease and crime alerts will be sent out using Police Connect.

Police Connect is a messaging service connecting you to the very latest policing news for your area via e-mail, text or phone.

There is no charge for this service - all messages you receive are free.

Where can I get information and news on crimes, scams and issues affecting my community?

We suggest that you sign up sign up for news and bulletins via the sources detailed below.

- **Police Connect**

Police Connect is a messaging service connecting you to the very latest policing news for your area via e-mail, text or phone. You can register to receive information about the issues that most matter to you and be among the first to be alerted by police in the case of an emergency affecting your area. Police Connect messages will be more targeted and timely, therefore more effective.

There is no charge for this service - all messages you receive are **free**.

Police Connect replaced Police Direct last year and subscribers to Police Direct were not automatically transferred to Police Connect, which means people need to sign up again, if they have not already done so. There are 2 ways that people can subscribe:

1. Go to the [Police Connect](#) web page on the Constabulary website, and sign up on

line.

2. Police Connect registration forms can be provided for you. The form is quick and easy to complete, these can be handed into a police station or posted to:
Community Safety Unit, Suffolk Police, Landmark House, Ipswich IP1 5PF

- Form is available at the end of this report

For the latest news from The Suffolk Neighbourhood Watch Association visit www.suffolknwa.co.uk and sign up to receive news via e-mail.

National Neighbourhood Watch - OurWatch

Register on the national Neighbourhood Watch website www.ourwatch.org.uk

Registration is available via the link [here](#)

Police.UK

You can find information on crimes affecting your area and sign up to receive alerts.

To register to receive the alerts visit www.police.uk

1. select your local area by typing in your postcode in the 'Find your neighbourhood' box
2. select 'explore this crime map'
3. under 'Next Steps' select 'sign up for alerts'

www.police.uk also hosts lots of information on your local police team and crime prevention information.

Trading Standards News

For news and alerts on the latest scams, rogue traders and consumer issues sign up for Suffolk Trading Standards e-mail bulletins <https://suffolktradingstandards.wordpress.com>

Police station opening hours

As Suffolk Police move closer towards implementing the new local policing model on 4 April 2016, some front counters at police stations across the county will have reduced opening hours over the coming weeks.

As part of the Suffolk Local Policing review, from 4 April 2016, front counters at police stations in Ipswich, Bury St Edmunds and Lowestoft will be open to the public and the remainder will close. All police stations will remain operational with local officers working from these bases and patrolling within communities. Police will still be available 24/7 via the intercoms provided outside all police stations.

A number of front counter staff are being redeployed throughout the organisation, meaning some front counters may on occasion work to reduced hours. Daily opening hours can be confirmed by ringing 101. Police can be contacted at any time in an emergency on 999 or on 101 for non-urgent matters.

From 4th April 2016, police stations can be visited in: Ipswich, Bury St Edmunds and Lowestoft. These front counters will be open Monday- Friday 9-5 and Saturday 10-6.

Full information on the Suffolk Local Policing Review can be accessed [here](#)

New System for Non-emergency calls *

Suffolk Constabulary are launching a new IT project to provide a technological solution to better signposting and managing calls that come into the organisation.

Callers who ring in on the non-emergency number will be prompted to make a number of choices so that their call can be directed accordingly, automatically filtering them to departments such as Custody and the Central Ticket Office.

The project will run in line with a number of initiatives being introduced as part of the Suffolk Change Programme, which looks at how police resources can be used in the most efficient and effective manner.

Callers to the organisation do not need to do anything differently. Non-emergency calls should continue to be made by dialling 101 and emergency calls should be made by dialling 999. Calls will continue to be answered quickly and members of the public will only be automatically diverted when they know the specific department they need. They will still be able to speak to an operator if required.

Suffolk Police Website

Go to www.suffolk.police.uk

The website has current news, appeals and details of your Safer Neighbourhood Team (SNT). You can also follow Suffolk Police on Facebook and Twitter

Felixstowe and District Safer Neighbourhood Team Information

To speak with an Officer with the above SNT ~ telephone 101*

E-mail ~ felixstowe.snt@suffolk.pnn.police.uk

Boatwatch scheme

The scheme operates locally to help recover lost or stolen boats and outboards. There is still an ongoing issue of outboards being targeted and the Police use this information in the event of it going missing to pass the information on as quickly as possible to other areas in an effort to make it more difficult to move the items on.

Please consider signing up asap and passing back directly to Stephen Badderley (details below).

There have been a number of outboards in particular being stolen over the last few months.

Attached is the form for Boatwatch. Any completed forms can be emailed to Stephen Badderley Stephen.Baddeley@suffolk.pnn.police.uk or sent in the post to the Police station.

Vessel / Outboard Engine date Recording Form

Name														
Address														
Post Code														
Contact Nos.														
Email														
Vessel Name														
Affiliated Club														
Style	Yacht			Sailing Dinghy			Rowing Dinghy		Motor Boat					
Type/ Make														
Model/ Identifier														
Berth/ Buoy No.														
Colour – Hull			Colour 2 (if applicable)											
Colour – Topsides			Colour 2(if applicable)											
Outboard Engine Make														
Model														
Serial Number														
BHP														
Cowling Colour 1											Cowling Colour 2			
Value														
Other Identifying Marks Free text description														
Locker Number 1			Locker Number 2											
Existing Tracking Device	Yes				No									
Tracker Company														
Contact Number														
Code/ Identifying No.														
Other crime Prevention details free text														

Please attach photographs here and hand form to Felixstowe Safer Neighbourhood Team.
Alternatively email photographs to Felixstowe.snt@suffolk.pnn.police.uk for attention of
PCSO 3310 Stephen Baddeley

To assist in maintaining an accurate record of your data, please inform us of any changes. Suffolk Constabulary will contact you annually to update our records and confirm that you still wish to participate in the scheme.

The information you provide will be used by Suffolk Constabulary for crime prevention purposes and for the administration of the marine watch scheme.

*Should you no longer wish to continue as a member of the scheme, or would like further details, please contact PCSO 3310 Stephen Baddeley at Felixstowe and district Safer Neighbourhood Team through **101**.*

For further details about how we use your information and your rights to access information we hold on you, visit:- www.suffolk.police.uk

Signed.....

Print.....

Date.....