



Annual Report 2023

Most NW broad notifications received by coordinators these days come in the form of emails from alert@neighbourhoodalert.co.uk. the organisation can also be followed on ourwatch.org.uk / [Facebook](#) / [Twitter](#) / [Instagram](#) / [LinkedIn](#), alternatively the alerts to local crimes come from policeconnect@mailshot.suffolk.police.uk direct from the Police.

The latest schemes being promoted are:

Suffolk Road safety initiatives



Free Biker Down training courses in 2023

Biker Down is a **free** awareness-raising course for bikers, arranged by Suffolk Fire and Rescue Service, at locations across Suffolk.

As bikers tend to ride in groups or pairs, it is usually the case that when one is involved in an incident, the first person on the scene will be a fellow biker.

The course is offered to all bikers, of all standards and experience.

[Read here for more details, locations and dates.](#)

Suffolk Crimestoppers

CrimeStoppers.

0800 555111

100% anonymous. Always.

Counterfeit Fraud

Counterfeit goods are unregulated, hazardous to health, inferior quality, and aim to dupe buyers into a false sense of having bagged a great deal on reputable brand products.

A Crimestoppers partnership campaign is helping raise awareness of the direct, personal harms and dangers associated with buying fake goods.

[Read more here.](#)

There's a lot
at stake
when you
buy fake

FAKE
REPLICA
SCAM



Get Safe Online

When you're buying online, how confident are you that you're dealing with a genuine seller and not a criminal? Or do you even think about it?

Many people believe that online shopping scams are easy to spot, with poor spelling or grammar, dodgy logos or unusual website or email addresses or phone numbers. However, this is now rarely the case, with scammers going to great lengths to earn your trust before cheating you out of your money. It's upsetting at the best of times, but even worse when money's tight.

A vehicle represents a
big sale or purchase, so
make sure you follow
our top tips so that you
don't lose your money
or your vehicle.



www.getsafeonline.org/vehiclefraud

#VehicleFraud

Suffolk Trading Standards



REPORT IT, HELP OTHERS! #RogueFreeSuffolk

If you see a scam, an unsafe product, OR a Rogue Trader, report it via [0808 223 1133](tel:08082231133).

To find out about scams across Suffolk, [you can sign up to the Trading Standards email alert](#) on their website. Trading Standards can investigate and take court action against scammers.

By becoming a Consumer Champion you can help protect and build resilience within your local community against rogue traders and scams; and make Suffolk a safer place to live

You can also find out about [common financial scams](#) on the Financial Conduct Authority's website.

New window stickers are available to order from the [OUR NEWS shop](#). The new stickers feature our 'today' logo on one side and a message from the NHS on the reverse. This is part of our partnership with the NHS to encourage people to use 111 online or call 111 when they think they need medical help fast.

The Government's new Emergency Alerts service is now live

The system will enable people to be contacted via their mobile phone if their lives are at risk in an emergency. The service will be used to warn you about life-threatening emergencies such as severe flooding. Emergency Alerts are messages sent to all compatible 4G and 5G mobile phones when there's a danger to your life, health or property in the area you're located. They don't need your location or phone number. Only the government and the emergency services can send them. If you don't have a mobile, you'll still be kept informed through other channels. If you get an Emergency Alert on your phone, you'll hear a loud, siren-like sound. A message on your screen will tell you about the emergency and how best to respond. You'll be able to check an alert is genuine at gov.uk/alerts. To ensure the Emergency Alerts service works effectively, there will be a nationwide test on Sunday 23rd April. If you receive a test alert you won't need to do anything. To learn more about Emergency Alerts, look out for the nationwide information campaign and visit gov.uk/alerts.

There are links with more advice on the Neighbourhood Watch page of the village website. <http://waldringfield.onesuffolk.net/our-village/neighbourhood-watch/#scam>

To sign up for Waldringfield Neighbourhood Watch notifications please email waldringfieldnw@yahoo.co.uk stating your name and address.

Police Connect

Police Connect continues to offer a messaging service connecting you to the very latest policing news for your area via e-mail, text or phone. You can register to receive information

about the issues that most matter to you and be among the first to be alerted by police in the case of an emergency affecting your area. Police Connect messages will be more targeted and timely, therefore more effective.

There is no charge for this service - all messages you receive are **free**.

Police Connect replaced Police Direct last year and subscribers to Police Direct were not automatically transferred to Police Connect, which means people need to sign up again, if they have not already done so. There are 2 ways that people can subscribe:

Go to the <https://www.suffolk.police.uk/contact-us/police-connect-sign> web page on the Constabulary website, and sign up on line.

Suffolk Police Website

Go to www.suffolk.police.uk

The website has current news, appeals and details of your Safer Neighbourhood Team (SNT). You can also follow Suffolk Police on Facebook and Twitter

Felixstowe and District Safer Neighbourhood Team Information

To speak with an Officer with the above SNT ~ telephone 101*

E-mail ~ felixstowe.snt@suffolk.pnn.police.uk